

SURGICARE OF HAWAII

Notice of Nondiscrimination and Availability of Language Assistance Services and Auxiliary Aids and Services

DISCRIMINATION IS AGAINST THE LAW.

Surgicare of Hawaii comply with applicable Federal civil rights laws and does not discriminate, exclude, or treat individuals differently on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes.

Surgicare of Hawaii provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as: qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats). Our facilities also provides free language services to people whose primary language is not English, such as: qualified interpreters, information written in other languages. This information can also be found on the Surgicare of Hawaii website at: <https://surgicareofhawaii.com/patient-rights/>

For help with these services, contact Surgicare Administration, Phone: 808-528-2511, or visit us at <https://surgicareofhawaii.com>.

If you believe that Surgicare of Hawaii has failed to provide these services, or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes, you may file a grievance with Surgicare of Hawai'i Administrator, 500 Ala Moana Blvd #1B, Honolulu, Hawai'i 96813, or visit us at <https://surgicareofhawaii.com>. You may file a grievance in person or by mail. If you need help filing a grievance, Patient Relations is available to help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, Phone: 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>